**INTERNAL SUMMARY REPORT - Month – April 2025**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Team Planner/Area** | **Outstanding** | **Good** | **My needs are met** | **Requires improvement** | **inadequate** | **Total Internals completed** | **Comments From Internals(Requires improvement/inadequate)** | **Continuity of Care good?** |
| Basildon | 1 | 1 |  |  |  |  |  |  |
| Billericay |  | 1 |  |  |  |  |  |  |
| Laindon |  |  |  |  |  |  |  |  |
| Pitsea |  |  |  |  |  |  |  |  |
| Vange | 1 |  |  |  |  |  |  |  |
| **Leanne Brown** | **2** | **2** |  |  |  |  |  |  |
| Canvey East | 2 | 1 | 1 |  |  |  |  |  |
| **Nomsa Masotsha** | **2** | **1** | **1** |  |  |  |  |  |
| Canvey West |  | 2 | 1 |  |  |  |  |  |
| **Tricia Conway** |  | **2** | **1** |  |  |  |  |  |
| Hadleigh |  |  |  |  |  |  |  |  |
| Thundersley |  |  |  |  |  |  |  |  |
| **Letwin Makasi** |  |  |  |  |  |  |  |  |
| Benfleet | 2 | 1 |  |  |  |  |  |  |
| **GemThompson** | **2** | **1** |  |  |  |  |  |  |
| Hockley |  |  |  |  |  |  |  |  |
| Hullbridge |  |  |  |  |  |  |  |  |
| Rochford |  |  |  |  |  |  |  |  |
| Great Wakering |  |  |  |  |  |  |  |  |
| Wickford |  |  |  |  |  |  |  |  |
| Rayleigh | 1 | 1 |  |  |  |  |  |  |
| **Rose Lewis** | **1** | **1** |  |  |  |  |  |  |
| **Company Totals** | **7** | **7** | **2** |  |  | **16** |  |  |
| **%** | **44%** | **44%** | **12%** |  |  | **100%** |  |  |

|  |
| --- |
| **Canvey West** |
| * DS says it is nice to have carers everyday as they have a chat and talk about various things - DS
 |
| * Having a carers takes some of the pressure off my daughter - MH
 |
|  |
| **Canvey East** |
| * In general the carer I receive is fine - LM
 |
| * The carers try and put themselves in her place and have a good chat - MC
 |
| * Having a cleaner helps my mu out - SD
 |
|  |
| **Rayleigh** |
| * Carers I have are great, having care at home is peace of mind knowing I don’t have to go into a care home – CS
 |
| * DC is extremely happy with his carers, they help me shower for peace of mind - DC
 |
|  |
|  |
|  |
| **Basildon** |
| * My carers are wonderful. They are always smiling and they cheer me up talking with me and June - JC
 |
|  |
|  |
| **Benfleet** |
| * Very patient with LS, he can be difficult, they chat with him always and are very good with him and never complain – friendly and cheerful towards him – LS
 |
| * Always call out before coming in- help me with what I need and allow me to do what I can for myself - JS
 |
|  |
|  |